

Driftwood Heights Billing Policy

1. Meter readings semi annual.
June/December
2. Bill Mailed.
Jan/July
3. Due Dates
March 1 and September 1
4. Late Fee Applied (30 day grace period)
March 31th/October 1st
Balances < \$25.00 will be carried over to next billing cycle
Late fee of 20% of payment due is added to bill
5. Late Notice (Certified letter) mailed 30 days after Late Fee applied.
April 30th/October 31st
\$15.00 Certified letter fee is added to bill.
6. Blue 48 Hr shutoff notice put on door 30 days after Certified Letter Notice
May 30th and November 30th
7. Water shutoff 48 hours after notice put on door.

Restoration Sequence

1. To restore water service all fees must be paid in full.

Example:

\$275.00	Payment
\$55.00	Late Fee (20% of payment due)
\$15.00	Certified letter
\$50.00	Shutoff fee
\$50.00	Turn on Fee
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\$445.00	Total Bill

\$275.00	Missed Payment to Association
\$55.00	Late fee goes to Association
\$15.00	Certified letter fee to NW Natural Water LLC
\$100.00	Remaining fees go to NW Natural Water LLC for services rendered

